

## Terms and Conditions regarding the “ENEL-MED Health Card”

1. The issuer of the “ENEL-MED Health Card”, hereinafter referred to as the “Card”, is Centrum Medyczne ENEL-MED S.A., with its registered office in Warsaw (address: ul. Słomińskiego 19/524, 00-195 Warsaw), entered into the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 12th Commercial Department of the National Court Register, under KRS number: 0000275255, share capital (paid-in): PLN 28,280,279.00, Tax Identification Number (NIP): 5242593360.
2. The Card is an identification document that authorises the holder to use medical services under the packages assigned to a given type of Card.
3. The Cards are issued on a pre-paid basis.
4. The Cards can be purchased at the Centres of Centrum Medyczne ENEL-MED S.A., and as part of the offer addressed to business customers.
5. In order to use medical services included in the purchased package, it is necessary to prove one’s entitlement thereto, which may be done, in particular, by presenting the Card prior to the provision of each service.
6. Once an entitled person has started using the services covered by the Card, he/she shall not be allowed to transfer it to any third party. One Card may only be used by one entitled person.
7. A user of a given Card may benefit from all medical services included in the package to which he/she is entitled under the Card. Said services shall be used in accordance with the quantity limits set for such a package.
8. In order to use medical services under the Card, it is necessary to make an appointment in advance – directly at a given ENEL-MED Centre or by calling the nationwide Call Centre on 22 23 07 007.
9. The Cards cover services included in the following packages:
  - I. the “Health Prevention” Package: CBC with an automated blood smear, general urinalysis, glucose, serum creatinine, lipid profile, alanine transaminase (ALT), aspartate transaminase (AST), TSH, abdominal ultrasound, consultation with an internist; each service can be used only once;
  - II. the “Healthy Woman” Package: breast ultrasound, transvaginal ultrasound, conventional cytology, consultation with a gynaecologist; each service can be used only once; please note: the material for cytology is collected only by a gynaecologist during a medical consultation;
  - III. the “Healthy Woman + LBC” Package: breast ultrasound, transvaginal ultrasound, thin-layer liquid-based cytology (LBC), consultation with a gynaecologist; each service can be used only once; please note: the material for cytology is collected only by a gynaecologist during a medical consultation;
  - IV. the “Healthy Liver” Package: CBC, ESR, CRP, total bilirubin (serum), ALT, AST, GGTP, HBV – HBsAg, HCV, AFP, abdominal ultrasound and consultation with a gastroenterologist (a follow-up consultation + the results of all tests); each service can be used only once;
  - V. the “Healthy Heart” Package: lipid profile, echocardiography or echocardiography in a child aged 10 years or older, resting ECG with impression, consultation with a cardiologist or with a paediatric cardiologist; each service can be used only once;
  - VI. the “Healthy Thyroid” Package: CBC with an automated blood smear, TSH, thyroid ultrasound, consultation with an endocrinologist; each service can be used only once;
  - VII. the “Healthy Child” Package: 3 consultations with a paediatrician (or a family physician) or other paediatric specialists + a package containing discounts of 15% on laboratory tests (the discounts apply for the duration of the use of the Card); the Package does not include consultations with clinical professors;  
the Package covers consultations with the following doctors to choose from: a paediatrician, a family physician, a paediatric allergist, a paediatric surgeon, a paediatric dermatologist, a paediatric diabetologist, a paediatric dietician, a paediatric endocrinologist, a paediatric gastroenterologist,

a paediatric gynaecologist, a paediatric cardiologist, a paediatric ENT specialist, a paediatric nephrologist, a paediatric neurosurgeon, a paediatric neurologist, a paediatric ophthalmologist, a paediatric orthopaedist, a paediatric pulmonologist, a paediatric urologist;

VIII. the “5 Consultations” Package: five consultations with specialists; the Package does not include consultations with clinical professors;

the Package covers consultations with the following doctors to choose from: an allergist, a paediatric allergist, an allergology & ENT specialist, an anaesthesiologist, an audiology & phoniatrics specialist, a bariatric surgeon, a paediatric surgeon, a vascular surgeon, a general surgeon, a surgical oncologist, a plastic surgeon, a dermatologist, a paediatric dermatologist, a diabetologist, a paediatric diabetologist, a dietician, a paediatric dietician, an endocrinologist, a paediatric endocrinologist, a gastroenterologist, a paediatric gastroenterologist, a geriatrician, a gynaecologist, a paediatric gynaecologist, a gynaecology & endocrinology specialist, a gynaecology & oncology specialist, a haematologist, a hepatologist, a hypertension specialist, an internist, a cardiologist, a paediatric cardiologist, a sarcoidosis specialist (at a dedicated clinic), an ENT specialist, a paediatric ENT specialist, an infectious diseases specialist, an aesthetic physician, a family physician, a sports physician, a tropical medicine physician, a physical medicine & rehabilitation physician, a nephrologist, a paediatric nephrologist, a neurosurgeon, a paediatric neurosurgeon, a neurologist, a paediatric neurologist, a neuropsychologist, an ophthalmologist, a paediatric ophthalmologist, an orthopaedist, a paediatric orthopaedist, a paediatrician, a proctologist, a pulmonologist, a paediatric pulmonologist, a rheumatologist, an urologist (the Cards do not cover consultations with Doctor Dybowski at the Atrium Centre), a paediatric urologist;

dental consultations: a surgeon, an implantologist, an orthodontist, a periodontist, a prosthodontist, a dentist; a dental consultation can be extended to include a diagnostic X-ray procedure (panoramic or cephalometric X-ray); the decision as to whether it is necessary to perform a particular diagnostic examination is made by the dentist during the consultation; each diagnostic examination is regarded as an additional, separate visit, which may be either counted against the limit of consultations purchased (i.e. such a test is considered a consultation) or paid for regardless of the limit on the Card;

IX. the “3 Consultations” Package: three consultations with specialists; the Package does not include consultations with clinical professors;

the Package covers consultations with the following doctors to choose from: an allergist, a paediatric allergist, an allergology & ENT specialist, an anaesthesiologist, an audiology & phoniatrics specialist, a bariatric surgeon, a paediatric surgeon, a vascular surgeon, a general surgeon, a surgical oncologist, a plastic surgeon, a dermatologist, a paediatric dermatologist, a diabetologist, a paediatric diabetologist, a dietician, a paediatric dietician, an endocrinologist, a paediatric endocrinologist, a gastroenterologist, a paediatric gastroenterologist, a geriatrician, a gynaecologist, a paediatric gynaecologist, a gynaecology & endocrinology specialist, a gynaecology & oncology specialist, a haematologist, a hepatologist, a hypertension specialist, an internist, a cardiologist, a paediatric cardiologist, a sarcoidosis specialist (at a dedicated clinic), an ENT specialist, a paediatric ENT specialist, an infectious diseases specialist, an aesthetic physician, a family physician, a sports physician, a tropical medicine physician, a physical medicine & rehabilitation physician, a nephrologist, a paediatric nephrologist, a neurosurgeon, a paediatric neurosurgeon, a neurologist, a paediatric neurologist, a neuropsychologist, an ophthalmologist, a paediatric ophthalmologist, an orthopaedist, a paediatric orthopaedist, a paediatrician, a proctologist, a pulmonologist, a paediatric pulmonologist, a rheumatologist, an urologist (**the Cards do not cover consultations with Doctor Dybowski at the Atrium Centre**), a paediatric urologist; dental consultations: a surgeon, an implantologist, an orthodontist, a periodontist, a prosthodontist, a dentist; a dental consultation can be extended to include a diagnostic X-ray procedure (panoramic or cephalometric X-ray); the decision as to whether it is necessary to perform a particular diagnostic examination is made by the dentist during the consultation; each diagnostic examination is regarded

- as an additional, separate visit, which may be either counted against the limit of consultations purchased (i.e. such a test is considered a consultation) or paid for regardless of the limit on the Card;
- X. the “Healthy Spine” Package: five spinal massage treatments, 30 minutes each;
  - XI. “Rehabilitation Package: 5 Sessions”, which entitles a Card user to undergo five rehabilitation sessions (up to 1 hour of physiotherapy);
  - XII. “Rehabilitation Package: 10 Sessions”, which entitles a Card user to undergo ten rehabilitation sessions (up to 1 hour of physiotherapy);
  - XIII. “Rehabilitation Package: 15 Sessions”, which entitles a Card user to undergo fifteen rehabilitation sessions (up to 1 hour of physiotherapy);
  - XIV. “Pre-operative Package of Tests and Examinations”, intended for patients who need to undergo tests and examinations prior to surgery at the CENTRUM hospital; the Package includes 2 x blood type with immune antibody testing (surgeries), and the following one-off services: CBC with an automated blood smear (surgeries), prothrombin time (PT)/prothrombin ratio, INR (surgeries), C-reactive protein (CRP) – quantitative (surgeries), APTT (surgeries), sodium (surgeries), potassium (surgeries), glucose (surgeries), serum creatinine (surgeries), HBV – HBsAg (surgeries), HBV – anti-Hbs antibodies (surgeries), HCV – anti-HCV antibodies (surgeries), general urinalysis (surgeries); the Package is valid for 1 year from the purchase date; the service is available only at the Centrum Centre;
  - XV. “Pre-operative Package of Tests and Examinations”, intended for patients who need to undergo tests and examinations prior to surgery at the CENTRUM hospital; a referral for an X-ray examination is required; the Package which features resting ECG and AP/PA chest X-ray is intended for patients over 40 years of age; the Package includes 2 x blood type with immune antibody testing (surgeries), and the following one-off services: CBC with an automated blood smear (surgeries), prothrombin time (PT)/prothrombin ratio, INR (surgeries), C-reactive protein (CRP) – quantitative (surgeries), APTT (surgeries), sodium (surgeries), potassium (surgeries), glucose (surgeries), serum creatinine (surgeries), HBV – HBsAg (surgeries), HBV – anti-Hbs antibodies (surgeries), HCV – anti-HCV antibodies (surgeries), general urinalysis (surgeries); the Package is valid for 1 year from the purchase date; the service is available only at the Centrum Centre;
  - XVI. “Individual Psychotherapy – Package of 5 Consultations/GIFT”, which covers five consultations; Card users can choose from the following consultations: individual psychotherapy for children/adults, psychologist consultation for children/adults; the Card is available at the following ENEL-MED Centres: Widok Towers (Warsaw), Blue City (Warsaw), Ursus (Warsaw), Zacisze (Warsaw), Manufaktura (Łódź), Piłsudskiego (Łódź); **a Card user who purchases or begins therapy at a specific Centre shall continue his/her therapy at that facility;**
  - XVII. “Individual Psychotherapy – Package of 3 Consultations/GIFT”, which includes three consultations; Card users can choose from the following consultations: individual psychotherapy for children/adults, psychologist consultation for children/adults; the Card is available at the following ENEL-MED Centres: Widok Towers (Warsaw), Blue City (Warsaw), Ursus (Warsaw), Zacisze (Warsaw), Manufaktura (Łódź), Piłsudskiego (Łódź); **a Card user who purchases or begins therapy at a specific Centre shall continue his/her therapy at that facility;**
  - XVIII. the “Full Femininity” Package: consultation with either a gynaecologist or a gynaecology & endocrinology specialist, LBC with HPV testing (14 types), gynaecological transvaginal ultrasound, breast ultrasound, **hormone tests:** TSH, prolactin, FSH, oestradiol, testosterone, AMH, **biochemical tests:** lipid profile (CHOL, HDL, TG, LDL), CBC with a blood smear, glucose, insulin, glycated haemoglobin, ALT, AST, GGTP; the services included in the Package are provided only at ENEL-MED Centres in Warsaw;

- XIX. the “Full Femininity Plus” Package: consultation with either a gynaecologist or a gynaecology & endocrinology specialist, LBC with HPV testing (14 types), gynaecological transvaginal ultrasound, breast ultrasound, **hormone tests:** TSH, prolactin, FSH, oestradiol, testosterone, AMH, FT3, FT4, **biochemical tests:** lipid profile (CHOL, HDL, TG, LDL), CBC with a blood smear, glucose, insulin, glycated haemoglobin, ALT, AST, GGTP, ferritin, sodium, potassium, ionised calcium, vitamin D 25(OH), vitamin B12, homocysteine; the services included in the Package are provided only at ENEL-MED Centres in Warsaw;
- XX. the “One-Day Health Screening” Package: CBC with an automated blood smear, CRP, sodium, potassium, magnesium, total calcium, ALT, AST, glucose, creatinine, urea, uric acid, TSH, lipid profile (CHOL, HDL, TG, LDL), prolactin, general urinalysis, abdominal ultrasound, thyroid ultrasound, resting ECG (examination + impression), echocardiography, follow-up consultation with an internist (60 minutes); the services included in the Package are provided at ENEL-MED Centres in Warsaw, Kraków, Tricity, Wrocław, Poznań, Łódź and Katowice;
- XXI. the “One-Day Screening: Man” Package: CBC with an automated blood smear, CRP, sodium, potassium, magnesium, total calcium, ALT, AST, glucose, creatinine, urea, uric acid, TSH, lipid profile (CHOL, HDL, TG, LDL), prolactin, general urinalysis, INR, fibrinogen, cortisol (in the morning), total PSA, abdominal ultrasound, thyroid ultrasound, urinary tract ultrasound with prostate assessment, resting ECG (examination + impression), echocardiography, consultation with a urologist, consultation with a cardiologist, consultation with an ophthalmologist, follow-up consultation with an internist (60 minutes); the services included in the Package are provided at ENEL-MED Centres in Warsaw, Kraków, Tricity, Wrocław, Poznań, Łódź and Katowice;
- XXII. the “One-Day Screening: Woman” Package: CBC with an automated blood smear, CRP, sodium, potassium, magnesium, total calcium, ALT, AST, glucose, creatinine, urea, uric acid, TSH, lipid profile (CHOL, HDL, TG, LDL), prolactin, general urinalysis, INR, fibrinogen, cortisol (in the morning), gynaecological cytology, abdominal ultrasound, thyroid ultrasound, gynaecological ultrasound (TV), breast ultrasound, resting ECG (examination + impression), echocardiography, consultation with a gynaecologist, consultation with a cardiologist, consultation with an ophthalmologist, follow-up consultation with an internist (60 minutes); the services included in the Package are provided at ENEL-MED Centres in Warsaw, Kraków, Tricity, Wrocław, Poznań, Łódź and Katowice;
- XXIII. the “5 Psychiatric Consultations” Card, which covers visits for adult patients;
- XXIV. the “3 Psychiatric Consultations” Card, which covers visits for adult patients.
10. The “Healthy Child”, “5 Consultations” and “3 Consultations” Cards are also available to children (up to the age of 18), so the services included therein can be performed by paediatric specialists. The “Rehabilitation Package: 5 Sessions”, “Rehabilitation Package: 10 Sessions” and “Rehabilitation Package: 15 Sessions” Cards are intended for children from 7 years of age and adults. The other Cards are aimed only at adults (persons over 18 years of age).
11. Centrum Medyczne ENEL-MED S.A. reserves the right to exclude certain doctors from providing services as part of packages. Before purchasing a Card, it is necessary to make sure that the selected doctor carries out consultations under a given package. **Please note: The CARDS do not cover services provided as part of the HIGHLY-SPECIALISED CLINIC.**

12. Medical services covered by the Cards are performed only at the following Centres of Centrum Medyczne ENEL-MED S.A.:

- Warsaw, Klif Centre, ul. Okopowa 58/72, 01-042 Warsaw;
  - Warsaw, Westfield Arkadia Centre, al. Jana Pawła II 82, 00-175 Warsaw;
  - Warsaw, Forest Centre, ul. Burakowska 14, 01-066 Warsaw;
  - Warsaw, Atrium Centre, al. Jana Pawła II 29, 00-867 Warsaw;
  - Warsaw, Blue City Centre, al. Jerozolimskie 179, 02-222 Warsaw;
  - Warsaw, Centrum Centre, al. Solidarności 128, 01-195 Warsaw;
  - Warsaw, Domaniewska Centre, ul. Domaniewska 49, 02-672 Warsaw;
  - Warsaw, Galeria Północna Centre, ul. Światowida 17, 03-144 Warsaw;
  - Warsaw, Galeria Młociny Centre, ul. Zgrupowania AK "Kampinos" 15, 01-943 Warsaw;
  - Warsaw, Homepark Targówek Centre, ul. Malborska 47, 03-286 Warsaw;
  - Warsaw, Promenada Centre, ul. Ostrobramska 75c, 04-175 Warsaw;
  - Warsaw, Przykopywa Centre, ul. Przykopywa 31, 01-208 Warsaw;
  - Warsaw, Postępu Centre, ul. Postępu 6, 02-676 Warsaw;
  - Warsaw, Puławska Centre, ul. Puławska 326, 02-819 Warsaw;
  - Warsaw, Spire Centre, ul. Plac Europejski 2, 00-844 Warsaw;
  - Warsaw, Ursus Centre, ul. Aleksandra Prystora 8, 02-497 Warsaw;
  - Warsaw, Widok Towers Centre, Al. Jerozolimskie 44, 00-024 Warsaw;
  - Warsaw, Wilanów Centre, al. Rzeczypospolitej 14, 02-972 Warsaw;
  - Warsaw, Zacisze Centre, ul. Gilarska 86C, 03-589 Warsaw;
  - Katowice, Chorzowska Centre, ul. Chorzowska 152, 40-101 Katowice;
  - Katowice, Ligocka Centre, ul. Ligocka 103, 40-568 Katowice;
  - Wrocław, Arkady Wrocławskie Centre, ul. Powstańców Śląskich 2-4, 53-333 Wrocław;
  - Wrocław, Szczytnicka Centre, ul. Szczytnicka 11, 50-382 Wrocław;
  - Wrocław, West Gate Centre, ul. Lotnicza 12, 54-155 Wrocław;
  - Kraków, Galeria Krakowska Centre, ul. Pawia 5, 31-154 Kraków;
  - Kraków, Klimeckiego Centre, ul. Klimeckiego 1, 30-705 Kraków;
  - Kraków, Wadowicka Centre, ul. Wadowicka 3A, 30-347 Kraków;
  - Gdynia, Alfa Plaza Centre, ul. Stefana Batorego 28/32, 81-366 Gdynia;
  - Gdańsk, Grunwaldzka Centre, al. Grunwaldzka 163, 80-266 Gdańsk;
  - Poznań, Kupiec Poznański Centre, pl. Wiosny Ludów 2, 61-831 Poznań;
  - Łódź, Manufaktura Centre, ul. Drewnowska 58, 91-002 Łódź;
  - Łódź, Piłsudskiego Centre, al. Marszałka Józefa Piłsudskiego 24, 90-368 Łódź;
  - Tarnowo Podgórne, Tarnowo Podgórne Centre, ul. Nowa 54, 62-080 Tarnowo Podgórne;
  - Sochaczew, Sochaczew Centre, ul. Stefana Żeromskiego 14, 96-500 Sochaczew;
- provided that a given service is available at the selected Centre. A list of the services available at each Centre can be found at [www.enel.pl](http://www.enel.pl).

13. The choice of location assigned to a given Card determines where it can be used – the services covered by a specific Card can be used at any facility in the city selected at the time of purchase (or within Tricity – if a Card user selects Gdańsk or Gdynia). The services covered by the "Healthy Liver" Card are performed at the Centres of Centrum Medyczne ENEL-MED S.A., with the exception of the Sochaczew Centre.

14. The services included in the package covered by a given Card can be used within one year from the date of purchase thereof. The date of purchase is indicated on the Card.

15. The value of/ fees for services which are included in the package covered by a given Card and which have not been used within the time limit specified in point 14 above cannot be exchanged for any other medical services or cash.
16. Discounts linked to a given Card cannot be combined with other discounts and promotions provided by Centrum Medyczne ENEL-MED S.A.
17. Medical services covered by Cards do not require referrals, with the exception of the X-ray examination included in the Post-COVID Package.
18. Complaints relating to Cards can be made by phone (by calling a specific ENEL-MED Centre), by post (to the address indicated in point 1 hereof), by email (at [karty.prezentowe@enel.pl](mailto:karty.prezentowe@enel.pl)) or in person at the facility where a given Card was purchased. Non-medical complaints will be considered no later than within 14 days.
19. If any provisions hereof specifying the Buyers' rights or obligations are contrary to the rights of Consumers arising from generally applicable law or infringe upon the interests of Consumers, such provisions shall not be binding on Consumers.
20. The provisions of these Terms and Conditions regarding the "ENEL-MED Health Card" shall become effective as of 04 March 2024.